



Raymond E. Urgo Honored with Distinguished Service Award for Leadership in Policies & Procedures Profession

Los Angeles, CA, October 03, 2007 --(PR.com)-- Raymond E. Urgo, founder and principal of Los Angeles, CA-based Urgo & Associates, has recently been honored with the Distinguished Service Award by the Board of Directors of the Arlington, VA-based Society for Technical Communication (STC).

Urgo's citation reads "In recognition of your dedicated leadership and service to the Policies & Procedures Special Interest Group, beginning with your role as founding member, then longtime SIG manager, and now cheerful sponsor and mentor to SIG members and volunteers."

In 1993, Urgo founded STC's Policies & Procedures Special Interest Group (SIG) and led its growth to 1200 members in 24 nations - the world's only nonprofit group of policies and procedures professionals. The SIG provides opportunities for its members to develop their expertise in and promote the discipline of policies and procedures communication through networking, presentations, publications, and professional support. Web site: <http://www.stcsig.org/pp/>

Urgo holds STC's highest membership rank of fellow (attained by less than 1 percent of its 18,000 members) for his distinguished contributions to the Society and the profession. STC is the world's largest professional organization in this field for technical writers, editors, illustrators, managers, educators and user-experience professionals. Web site: www.stc.org

Urgo & Associates is a management consultancy specializing in policies and procedures communication. Urgo advises on best practices for investing in policies and procedures systems and documentation to transform organizational performance. He teaches his specialty worldwide through UCLA Extension. Web site: www.urgoconsulting.com

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