



## **El Paso Electric Selects DYONYX as IT Outsource Provider**

*DYONYX, an IT Outsource and Consulting Firm, has been selected by El Paso, TX based El Paso Electric (EPE) to provide strategic IT oversight, managed services, helpdesk and network support of EPE operations. Apart from the hosting and management of EPE mainframe and financial applications, DYONYX will provide the design, implementation and ongoing support of all EPE technology requirements. DYONYX provides similar services for enterprise and government customers throughout the US.*

Houston, TX, October 02, 2007 --(PR.com)-- DYONYX, an IT Outsource and Consulting Firm, has been selected by El Paso, TX based El Paso Electric (EPE) to provide strategic IT oversight, managed services, helpdesk and network support of EPE operations. The parties are currently negotiating a multi-year contract for such services. Apart from the hosting and management of EPE mainframe and financial applications, DYONYX will provide the design, implementation and ongoing support of all EPE technology requirements. DYONYX provides similar services for enterprise and government customers throughout the US.

EPE's Director of Information Technology, Chris Montoya stated: "This decision is part of our ongoing strategic process of evaluating and improving the operations of our Company to assure and improve service to our customers. DYONYX was selected for the depth of their service offering, as well as their demonstrable experience in the electric utility industry." Montoya added: "DYONYX offered a proven yet flexible approach."

Datacenter operations will remain in El Paso, along with approximately twenty positions, while the remaining support services will be provided from the DYONYX Network Operations Command Center located in Houston.

DYONYX President and Co-founder Chuck Orrico said: "We are very pleased to have been selected as EPE's technology partner. While the EPE data center and staff will remain in El Paso, we will leverage our shared services capabilities from our team in Houston. This allows EPE to take advantage of DYONYX' ITIL (the Information Technology Infrastructure Library - industry best practices for Help Desk management), Service Desk, as well as our centralized, state of the art Network Operations Command Center (NOCC). "We are excited about this opportunity to bring DYONYX skilled resources and processes to El Paso Electric and look forward to a very long lasting relationship."

The EPE agreement, currently under negotiation, is for a total of six years, including a two year primary term plus option year periods. For more information contact: Tim Barto at 713.830.5910 or [tim.barto@dyonyx.com](mailto:tim.barto@dyonyx.com)

### About El Paso Electric

El Paso Electric (EPE) is a medium sized electric utility operating in west Texas and southern New Mexico with approximately 350,000 customers. El Paso Electric has generation, transmission and distribution capabilities within this geographical area. Information Technology infrastructures support the



numerous locations in these areas, including the Phoenix - Palo Verde oversight office and the Austin, TX regulatory affairs office. Their website is: [www.epelectric.com](http://www.epelectric.com)

#### About DYONYX

DYONYX is an IT Outsource and Consulting Firm that specializes in working with enterprise and government customers to support their critical infrastructures, improve productivity and reduce cost and risk. Their website is: [www.dyonyx.com](http://www.dyonyx.com)

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