



Support Fusion Announces Immediate Availability of Free Web-Based Helpdesk Solution

Maynard, MA, September 20, 2006 --(PR.com)-- Support Fusion, provider of web-based Helpdesk, CRM, and Business Process solutions announces the immediate availability of its free web-based Helpdesk Application Service for commercial and non-profit organizations of all sizes.

Support Fusion's unique web-based, high availability system is now being made available free of cost to thousands of small, medium, and large size companies across the world as the premier system for tracking and managing issues and tasks related to every day business operations. As an application service offering, no hardware or installation is required

“Traditionally, companies of all sizes have struggled with the overall value proposition when it comes to implementing helpdesk systems largely due to cost and resources. Many IT and Customer Service professionals are unable to acquire a software system to help manage their business interactions because the choices for features and pricing are simply overwhelming. Support Fusion mitigates cost and resource risks by providing a no-cost option along with the convenience of an application service”, said a spokesperson for Support Fusion.

Along with Free web-based Helpdesk, Support Fusion offers a no-cost, no obligation “needs assessment” to help companies understand their business requirements, and will provide assistance and startup training to get users and system administrators off to a successful start.

“Our Free system is the perfect way to level the playing ground when it comes to providing a feature-rich, easy-to-use system for issue and task tracking. Our Professional version with additional features can be added on to the basic system for as little as \$9.95 per user per month - clearly the best price/performance offer available in the industry today”.

Support Fusion also offers highly customized, scalable, dedicated environments to support large organizations as well, for those companies that sustain growth with changing business needs.

Effective immediately, users can click to the main Support Fusion website and register online to receive their Free system - no cost, no obligation. The first 100 users to register will also be entered into a drawing to receive 12 months of the Professional add-on features at absolutely no cost!

About Support Fusion, Inc.

Founded in 2003 and headquartered in Maynard, MA, Support Fusion began with and achieved the goal of creating a 100% Web-Based Help Desk Solution that would be affordable for large, medium and small enterprises. Support Fusion's solutions allow organizations to better manage business processes, reduce costs, increase accountability, and improve efficiency. Beyond simply providing adaptable solutions for the market today, Support Fusion also helps customers achieve the maximum return on their investment by providing quality support and professional services at affordable cost. Contact Support Fusion at 800.766.4943 or reference Support Fusion on the web.



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