



Introducing the Evolution of Logbooks

Say goodbye to the old paper-based logbook, or confusing shift communication email threads. Now there's a new solution that will make shift management communication easier and more efficient – improving service and the bottom line.

Waterloo, Canada, October 10, 2008 --(PR.com)-- Rolling Wave Software (www.rollingwavesoftware.com) introduces online software designed to increase communications between hotel and restaurant shift managers.

Intelli-Log provides configurability, standard format entries, security, and search-ability all as an online tool. Any establishment that currently keeps shift logs can profit from the increased communications and visibility of important issues.

“The flexibility provided by Intelli-Log along with the search features and security, allows restaurant and hotel shift managers or department managers to record and track important information like never before”, says David Mackenzie, president of Rolling Wave Software. “We expect the hospitality industry to recognize the benefits of this tool very quickly”.

Intelli-Log is available online as software-as-a-service, meaning there is no software to download or maintain. All customers will immediately benefit from new releases and upgrades - automatically.

Also, customers are able to customize the layout and terminology for everything from the fields in the log entry screen, to dropdown lists. There's even the option to upload their corporate logo to maintain consistent branding. Quick search and advanced search tools ensures finding entries or keywords quickly - no more flipping through dog-eared pages in that tired old manual logbook. What's more, sustained use of Intelli-Log will allow for easy retrieval of trending information that most managers could historically only achieve through tedious and time-consuming manual searching.

A recent survey shows that close to 100% of hotels and restaurants keep logbooks. Of those, 100% rank the tracking of customer issues as most important, followed by maintenance issues and staffing issues (97% and 79% respectively). Unfortunately manual logbooks or email threads make it difficult to track issues through follow-up actions. Intelli-Log builds all that in, and more.

Rolling Wave Software: management time optimized.

About Rolling Wave Software:

Rolling Wave Software provides online communication management software as a service designed for the hospitality industry.

For more information or to try the free online trial, visit www.rollingwavesoftware.com



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